

QUALITY AND PERFORMANCE EXCELLENCE, POST-BACCALAUREATE CERTIFICATE

Saint Louis University's quality and performance excellence graduate certificate is for students who want to focus on areas of health operations management, including quality improvement, process improvement, performance excellence and project management.

Health care organizations need to find ways to reduce costs while improving quality. Employers need employees with the analytical and content skills that this certificate provides. Not only will SLU's quality and performance excellence graduate certificate program apply to all resident Master of Health Administration (M.H.A.) (<https://catalog.slu.edu/colleges-schools/public-health-social-justice/graduate-programs/health-administration-mha/>) students who are currently in the program, it will also appeal to working professionals already in the field. As the field of quality and performance excellence grows, there will be an increasing need for an educational background in the subject.

Curriculum Overview

SLU's quality and performance excellence program is designed for those looking to begin their career in quality, as well as those who have been working in the health care field and need to expand their knowledge in quality and performance excellence.

Fieldwork and Research Opportunities

While applied projects may be involved in any of the required courses, there is no additional fieldwork required for the certificate overall.

Careers

- Health services manager
- Health care administration

Graduates work in careers involving the development, planning and management of health care operations and strategy. Quality assurance, operational efficiency, patient safety and supply chain departments often employ graduates. Common work settings include hospitals, clinics, nursing homes and other health care facilities.

Admission Requirements

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- Completed application (SOPHAS Express)
- Undergraduate degree (applicants with 3.0 GPA or better see more success)
- Official transcript from a degree-granting institution
- Professional goal statement (about 500 words)
- Resume or curriculum vitae
- The GRE is not required

Requirements for International students

Along with the general admission requirements above, the following must be provided by prospective international students:

- Demonstration of English Language Proficiency Some examples of demonstrated English language proficiency include minimum score requirements for the following standardized tests:
 - Paper-based TOEFL: 550
 - Internet-based TOEFL: 80
 - IELTS: 6.5
 - PTE: 54
 - Duolingo: 110
- Academic records, in English translation, for post-secondary studies outside the United States. These must include the courses taken and/or lectures attended, practical laboratory work, the maximum and minimum grades attainable, the grades earned or the results of all end-of-term examinations, and any honors or degrees received. WES and ECE transcripts are accepted.

Tuition

Tuition	Cost Per Credit
Graduate Tuition	\$1,370

Additional charges may apply. Other resources are listed below:

Net Price Calculator (<https://www.slu.edu/financial-aid/tuition-and-costs/calculator.php>)

Information on Tuition and Fees (<https://catalog.slu.edu/academic-policies/student-financial-services/tuition/>)

Miscellaneous Fees (<https://catalog.slu.edu/academic-policies/student-financial-services/fees/>)

Information on Summer Tuition (<https://catalog.slu.edu/academic-policies/student-financial-services/tuition-summer/>)

Scholarships and Financial Aid

For more information about Saint Louis University scholarships and financial aid, please visit the Office of Student Financial Services (<https://www.slu.edu/financial-aid/>).

Accreditation

Saint Louis University's College for Public Health and Social Justice is fully accredited by the Council on Education for Public Health (CEPH). To see our most recent accreditation documentation, please visit the College for Public Health and Social Justice website (<https://www.slu.edu/public-health-social-justice/about/accreditation.php>). (<https://www.slu.edu/public-health-social-justice/about/accreditation.php>)

Learning Outcomes

1. Graduates will be able to examine the relationships among stakeholders involved in improving clinical quality and enhancing operational excellence in the health care provider or payer settings.
2. Graduates will be able to analyze how a health care organization functions with respect to routine clinical operations and quality and efficiency improvement initiatives.
3. Graduates will be able to understand and apply theories, concepts and tools for improving quality in health care.

Requirements

Code	Title	Credits
Required Courses		
HMP 5110	Health Operations Management	3
HMP 5100	Quality Improvement in Health Care Management	3
Performance Improvement		3
Choose one course		
HMP 5810	Six Sigma Green Belt	
HMP 5850	Creating High Reliability Organizations	
Managing Goals		3
Choose one course		
HMP 5820	Health Care Project Management	
HMP 5860	Project and Change Management	
Total Credits		12

Apply Via HAMPCAS (<https://hampcas.liaisoncas.com/applicant-ux/#/deeplink/programSearch/organization/3346535108555149312>)

For additional admission questions, please contact:

Bernie Backer
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Continuation Standards

Students must maintain a cumulative grade point average (GPA) of 3.00 in all graduate/professional courses.

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Roadmap

Roadmaps are recommended semester-by-semester plans of study for programs and assume full-time enrollment unless otherwise noted.

Courses and milestones designated as critical (marked with !) must be completed in the semester listed to ensure a timely graduation. Transfer credit may change the roadmap.

This roadmap should not be used in the place of regular academic advising appointments. All students are encouraged to meet with their advisor/mentor each semester. Requirements, course availability and sequencing are subject to change.

Course	Title	Credits
Year One		
Fall		
HMP 5100	Quality Improvement in Health Care Management	3
HMP 5810	Six Sigma Green Belt	3
Credits		6
Spring		
HMP 5110	Health Operations Management	3
HMP 5820	Health Care Project Management	3
Credits		6
Total Credits		12

Contact Us

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